

Chatham Waterfront Bus Station Improvement Works



Serving You



Where will the works take place?

Chatham Waterfront Bus Station.

What are we planning to do?

Following consultation on two schemes within Chatham Waterfront Bus Station, for crossing improvements and a one-way scheme with other associated improvements, Medway Council and our Term Contractor, Volker Highways, are planning to undertake the works as a combined scheme.

The crossing point scheme involves the creation of a soft landscaping area, adjacent to the crossing point on the southeastern side, where pedestrians have been observed to cross. This will feature a raised profile and dense planting to deter pedestrians from walking through.

The one-way scheme involves making amendments to the eastern side of the Bus Station (Globe Lane) to make this one-way northbound (towards The Brook), including extending the central platform island southwards to reduce the crossing distance towards Military Road. This will also enable soft landscaping areas to be added, in conjunction with other planned works to the crossing point mentioned above. In addition, a buildout is to be constructed on the new one-way section to narrow the carriageway, making it look and feel more like a one-way, whilst also providing an area for soft landscaping and a 1.2m wide footway alongside the bus stands. Changes will also be made to the traffic signs and road markings, including a no left turn restriction into the new one-way and a 10mph speed limit.

The works also involve resurfacing the Bus Station carriageway between Dock Road and the raised table across the High Street. Improvements to the imprint surfaced crossing points, which are to be reinstated in a light green colour, are also planned.

When will the work start and how long will it take?

The works are programmed to start on Monday 22 September 2025 for a period of approximately six weeks. However, this could be subject to change due to unforeseen circumstances. The Contractor may need to return to site at a later date should there be adverse weather, or other unforeseen circumstances.

Why do we want to do this work?

The Council has committed to improving pedestrian safety at Chatham Waterfront Bus Station.

How will we carry out the work and how will it affect you?

Generally, the works are planned to be undertaken Monday to Saturday between 7am and 7pm.

In order to undertake some elements of the works safely, for the public and our workforce, it will be necessary to close the eastern side of Globe Lane (adjacent to The Paddock) including the bus stops on that side, where the one-way is to be put in place. That section of Globe Lane will be closed at all times including overnight. Notices will be placed within the Bus Station, advising of the works and changes to bus stops.

To undertake the planned carriageway resurfacing works safely for the public and our workforce, it will be necessary to close Globe Lane and Waterfront Way. The resurfacing works will be undertaken overnight to reduce disruption. Dates

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and times of the closure for the resurfacing will be notified via signs displayed on site and via the Medway Council website, once the works have been programmed in consultation with the bus operators.

Excavation and resurfacing works are by their nature noisy and it would be expected that higher levels of noise will be experienced during the works. Every effort will be made to keep the disturbance and site noise to a minimum but we do appreciate the inconvenience that this noise may cause.

As far as practically possible disruptions will be kept to a minimum and the council apologises for any inconvenience these works may cause.

Please respect our workers space and safety by driving carefully and slowly through the roadworks. Feedback from our workers shows that too many drivers go too fast through roadworks. Everyone is entitled to a safe workplace. Our men and women work next to moving traffic and risk injury every day.

How to contact us?

If you have any problems or queries with the above please speak to our workforce on site or call our Customer and Business Support on 01634 333333 (Monday to Friday from 9am-5pm). If you wish to contact the Council through the Minicom (text) facility please ring 01634 331300.

WARNING – Beware Bogus Callers

Medway Council Highways do not allow works to be carried out on private properties. If anyone says they are working for our specialist contractors or us and offer to carry out any work for cash, they should be treated with caution. We advise you to contact **Action Fraud on 0300 123 2040** or alternatively through their website **actionfraud.police.uk**

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